



InventoryControl

Quick Start Guide



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CONGRATULATIONS

Congratulations on your purchase of InventoryControl! This guide will take you through the installation process and help you set up your software.

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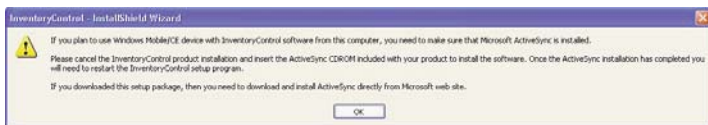
SECTION 1.

INSTALL THE SOFTWARE

1. INSTALL THE SOFTWARE

1. Insert the installation disk into your computer. After the setup program finishes preparing the InstallShield wizard, a warning message will appear. The exact message you see will vary depending on your operating system.

Windows XP



If you are installing InventoryControl on Windows XP and plan to use a Windows Mobile/CE device from this computer, you must install ActiveSync. The Microsoft ActiveSync software is on the InventoryControl installation disk under **Additional Resources**, or you can download the latest version from Microsoft's website. See the section on page 14 of this document entitled "**Installing ActiveSync on Windows XP**" for detailed instructions on installing ActiveSync.

Windows Vista/Windows 7



If you are installing InventoryControl on Windows Vista or Windows 7 and plan to use a Windows Mobile/CE device from this computer, you need to make sure Microsoft Windows Mobile Device Center is installed. If it is not installed, you can download and install the latest version from the Microsoft website.

Notes:

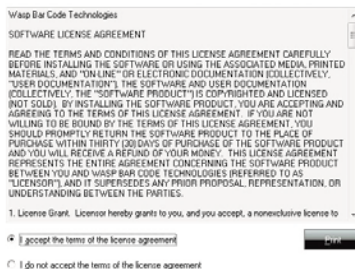
- The steps to install and set up the mobile device start in Step 7 of this section.
- If the program does not automatically start, see the FAQ at the end of this guide for manual start directions.

2. Click **OK** on the message screen. The **Welcome** screen of the installation wizard appears:



Click **Next** on this screen to begin installing InventoryControl.

3. Next the **License Agreement** screen appears.



Review the license agreement, then select **I accept the terms of the license agreement**. Click the **Next** button to continue. You will not be able to continue installing the application until you select the **I accept the terms of the license agreement** option.

4. The **User Registration** screen appears.

Please enter your name, the name of the company for which you work, and the product serial number.

User Name:

Company Name:

Serial Number:

Enter your **User Name** (this can be any name of your choice), your **Company Name** and the **Serial Number** for this product. The serial number can be found on or in the case containing your InventoryControl software. It will be a 19-digit number that starts with 077.

The **Serial Number** (also known as the installation/registration key) determines which version of InventoryControl you are installing (Standard, Pro, Enterprise). Additionally, for Pro and Enterprise users, the serial number determines whether you are installing the InventoryControl RF solution for wireless mobile devices. In most cases you will have one key. Enter it here and the installer will know which version you are installing. If you originally bought InventoryControl for use with a WDT2200 device or a batch mobile device, but later decided to switch to InventoryControl RF, you may have two serial numbers. Make sure you enter the serial number for InventoryControl RF (wireless capabilities) in the **Serial Number** field to properly install all components needed for use with wireless mobile devices.

5. Next a screen displays the default **Destination Folder** for the installation of InventoryControl: (C:\Program Files\Wasp Technologies\InventoryControl).

Setup will install InventoryControl in the following folder:
To install to this folder, click Next. To install to a different folder, click Browse and select another folder.

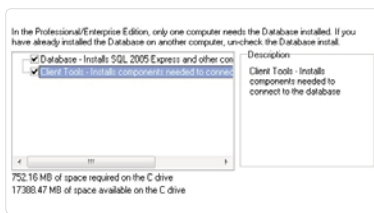
Destination Folder
C:\Program Files\Wasp Technologies\InventoryControl

Browse...

Select a new destination by clicking the **Browse** button and navigating to a new folder, or accept the default location (recommended) by clicking the **Next** button.

6. The Select Installation Type screen appears next in Pro and Enterprise installation. If you are installing the Standard version you will not see this screen. Standard users can skip to step 7.

The **Select Installation Type** screen shown below is for Pro installations:

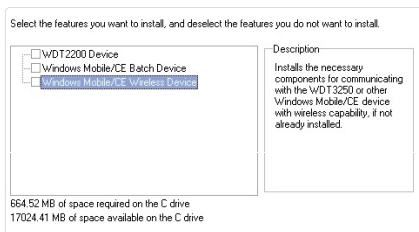


The options that appear on this screen vary depending on whether you are installing the Pro or Enterprise version. Please refer to **Section 2. Professional Edition Installation** or **Section 3. Enterprise Edition Installation** for help deciding which installation type to select.

Keep in mind that if you will be using mobile devices on this computer, you must select the Client Tools options.

You should only install the database on one computer.

7. If you selected Client Tools on the Select Installation Type screen (Step 6), the following Select Features screen will appear:

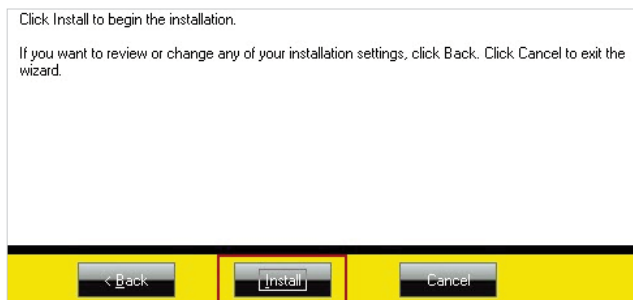


The screen shot above is an example of the **Select Installation** screen in an InventoryControl RF install. Select the checkbox next to any mobile device type you will be installing.

You can simultaneously install all devices or any combination of devices that you need. If you will be using a wireless device, please see the **Troubleshooting a Wireless Connection** topic in the InventoryControl Online Help.

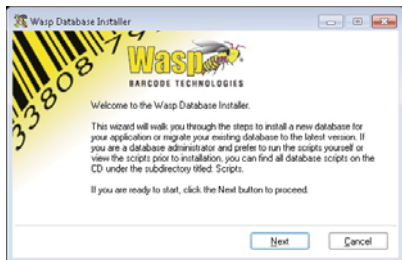
If you are installing a Windows Mobile/CE device on Windows XP and you need to install ActiveSync, please refer to the section **Installing Microsoft ActiveSync on Windows XP** in this document.

8. The **Ready to Install Program** screen appears next. If you want to make changes to your destination folder or any other selections you have made up to this point, click the **Back** button. If you are ready to install InventoryControl, click the **Install** button.

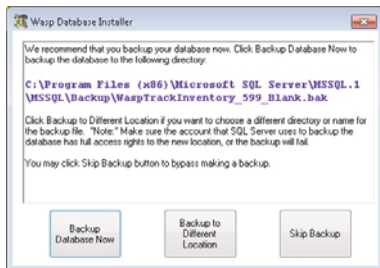


9. A series of progress screens appears. The installation process may take a few minutes. Some of the third party software installations may not show progress; please be patient and give the process a few minutes to complete.

10. If you selected to install the database on the **Select Installation Type** screen, the **Wasp Database Installer** wizard appears next. The wizard will take you through the steps to install a new database, or, in the case of a software upgrade, upgrade an existing database.



- a. Click **Next** to begin the database installation.
- b. The system will make a backup of your database at the location specified on the backup message:



Click **Backup Database Now** to backup to the default location. Select **Backup to Different Location** to choose a different location or to rename the backup file. Click **Skip Backup** to backup at a later time.

- c. Upon completion of the database installation, the following screen appears.



d. The Database Installer will run again to install the **Sample Company Database**. You will be prompted to backup the database (as in step 10b). The Sample Company database installation will begin with the screen shown in step 10a.

e. Click **Finish** on the Database Installer screen to continue.

11. Next the **Fully Qualified Domain Name For This Machine** screen appears. The Fully Qualified Domain Name (FQDN) is the complete name of your machine.

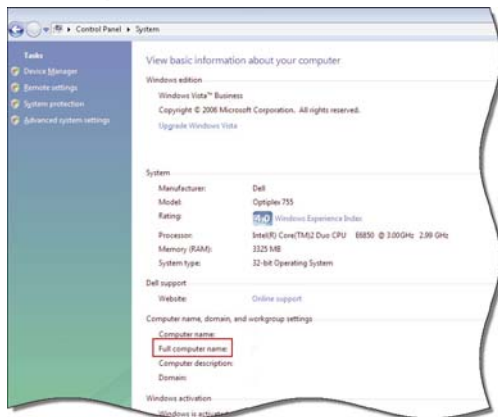
Please verify the fully qualified domain name for this machine. The service will need this information to be accurate to run.

FQDN:

Enter the complete domain name of this machine. The **FQDN** field may appear pre-populated with a machine name. You should verify that the machine name is correct using one of the methods described below:

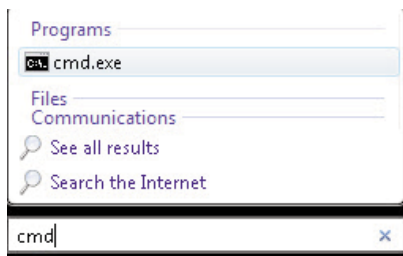
Method 1:

Navigate to **Start > Control Panel** (classic view) > **System**. The FQDN for this computer is listed as the **Full Computer Name**.



Method 2:

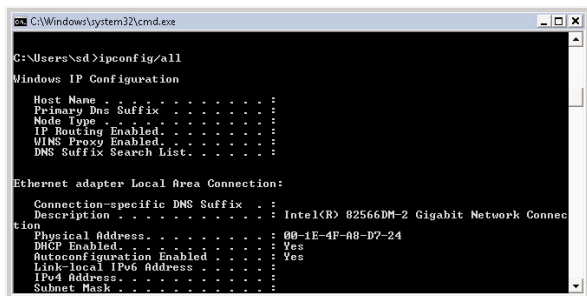
a. Select the **Start** (Windows icon) key on your keyboard, then enter **CMD** in the search field. CMD.exe will appear in the **Programs** section as shown below.



b. Select **cmd.exe** from the **Programs** section of the **Start** menu.

The **CMD** screen appears.

c. On the **CMD** screen, enter **IPCONFIG** at the prompt. Configuration information for your machine will appear on the screen as shown below:



```

C:\Windows\system32\cmd.exe

C:\Users\sd>ipconfig/all

Windows IP Configuration

Host Name . . . . . : 
Primary Dns Suffix . . . . . : 
Node Type . . . . . : 
IP Routing Enabled. . . . . : 
DNS Proxy Enabled. . . . . : 
DNS Suffix Search List. . . . . : 

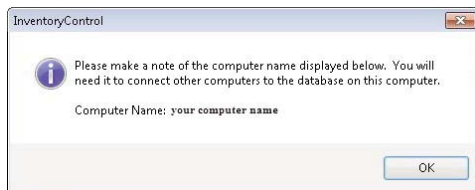
Ethernet adapter Local Area Connection:

   Connection-specific DNS Suffix  . : Intel(R) 82566DM-2 Gigabit Network Connec
tion
   Description . . . . . : Intel(R) 82566DM-2 Gigabit Network Connec
tion
   Physical Address. . . . . : 00-1E-4F-A8-D7-24
   DHCP Enabled. . . . . : Yes
   Autoconfiguration Enabled . . . . : Yes
   Link-local IPv6 Address . . . . . : fe80::...
   IPv4 Address. . . . . : 
   Subnet Mask . . . . . : 

```

The **FQDN** is the **Host Name** following by the **Primary Dns Suffix**. You may have to scroll up on the **CMD** screen to view these two fields.

12. On Professional and Enterprise installations with database installations, the **Computer Name** screen appears:



Important:

Record your computer name before clicking the **OK** button on this screen. This name must be entered when you perform your Client Tools installation. Record your computer name here:

13. Crystal Reports will install next. A series of status screens will appear. You do not need to do anything during this process.

14. After InventoryControl installs, the **Wasp Labeler** installation screen appears. Labeler installs to allow you to view, edit and print labels that are included in InventoryControl and to create new labels. Labeler must be installed to print any label from InventoryControl.



You can select a new destination by clicking the **Browse** button and navigating to a new folder, or accept the default location by clicking the **Next** button.

15. A series of progress screens will appear as Labeler is installing.

16. After the entire installation process is complete, a screen may appear asking if you want to reboot your computer.



Select **Yes**, I want to restart my computer now, remove any installation disks from their drives, then click **Finish**. Your system will reboot.

InventoryControl and WaspLabeler icons will appear on your desktop.

The default **User Name** is Admin and there is no password. Wasp recommends you change the default password the first time you log in to InventoryControl.

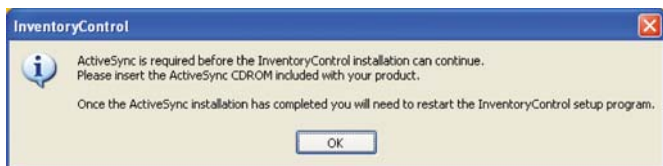
The first time you run InventoryControl, you should register your software by navigating to **Help > Update License** or by going to our website directly at: **www.waspbarcode.com/register/register.asp**. When you register make sure to pick InventoryControl as the product and use the serial number you used during installation. An activation key will be emailed to you that will fully enable the application.

If you are unable to log in to InventoryControl after rebooting, wait a few minutes and try again. Some machines take longer than others to start the Wasp Service after installation. This delay should only occur after the first post-installation reboot.

INSTALLING ACTIVESYNC ON WINDOWS XP

If you will be using a Windows Mobile/CE device on the Windows XP operating system, you will need to install ActiveSync. A link to the latest version is located on your installation DVD under Additional Resources. You can also obtain a download from the Microsoft website. Instructions for installing ActiveSync are listed below.

- a. If you select to install a Windows Mobile/CE Device, the message shown below will appear if you have not installed ActiveSync:



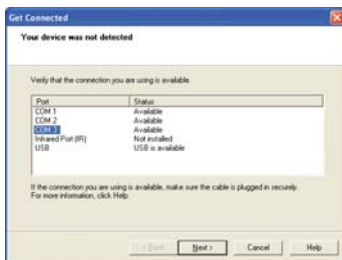
- b. Leave the screen as it is and use the InventoryControl disk to install ActiveSync. Follow the prompts on the ActiveSync installation screens. You should install the files to the default directory.

Reboot Note: At the end of the ActiveSync installation you may be prompted to reboot your computer. Select **NOT** to reboot at this time (you will be given the opportunity to reboot after the entire InventoryControl installation is complete).

- c. When ActiveSync has completed installation, it will try to connect to ActiveSync and the following screen appears:



Connect the cable of your mobile device to the PC, turn on the device then place the device in its charging cradle or connect to the data cable.



If the device is **not** automatically detected, check the settings and the connection and make sure the device is on. Then select the correct port from the list in the screen shot above and click **Next**.

After the driver is detected a partnership must be created.

During Partnership Setup you should use the defaults pre-populated in each section.



d. After returning to the InventoryControl install, click **OK** on the screen shown in step 7a.

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2. SET UP YOUR DATABASE

Now that your software is installed, the next step is to enter information into your database. You can create items on the PC or using your mobile device(s). Wasp recommends you create new items using the PC when you are first setting up your database.

For detailed information on how to set up your software, please refer to InventoryControl's online help system. You can access the online help by clicking **Help > Contents** from the toolbar, by selecting the **Help** button, or pressing **F1** on any screen. The Getting Started section in the online help contains step-by-step instructions for setting up your database. Wasp recommends that you read the information found in the Introductory Materials section of the online help file and view the video tutorials (www.wasppbarcode.com/videos) prior to beginning setup of your system. The introductory materials and video tutorials define key terms and explain concepts used throughout InventoryControl. These materials provide valuable information to make the setup process smooth and simple.

Methods of Data Entry (Importing vs. Manual Entry):

There are two ways you can add information to your database: through manual entry or by importing the data from an existing database. Importing data is faster if you wish to transfer a large amount of information from an existing database to InventoryControl. Importing this information also ensures you do not introduce new typographical errors.

You must import the data in a set order. Detailed instructions for importing data can be found in the online help. The outline below details the order in which data must be imported into the system. For a more detailed explanation and outline, please refer to the **Importing into the Database** topic in the online help. InventoryControl will only accept the data in this specific order

because each piece of information builds on the next to create a complete profile for your inventory. For instance, inventory must be assigned to a specific location, therefore, you must import your locations first so that InventoryControl will have this information prior to importing your inventory counts. Again, we strongly recommend that you review the information regarding importing data in the online help before you begin the import process.

Import Order:

- A. Site (required)
- B. Locations (required)
- C. Suppliers (optional)
- D. Manufacturers (optional)
- E. Customers (optional - import if you will be checking out/in inventory to customers)
- F. Items (required)
- G. Inventory (optional)

If you plan on importing information, you should also keep in mind that some types of supplemental information cannot be imported. For instance, if you wish to set up primary location settings for item and item specific supplier information, you will need to manually create these from the Item Edit screen after the item is imported. Imported data must be in .csv format. For further information, please refer to the **Import Specifics** and **Importing Into the Database** topics in the online help. You can also find sample .csv files with the header and one row of sample data installed with the client in the "Import Samples" folder.

3. CREATE INVENTORY LABELS

Inventory labels should be printed and attached to inventory in your warehouse. When you set up your items, remember that you entered a number for each item in the item number field of the **Create New Item** screen (if you manually entered your items) or in the item number column (if you imported the data). Now an actual label should be printed that contains the item number and (usually) a barcode for quick identification and tracking. These labels should be affixed to each piece of inventory.

InventoryControl came bundled with the Wasp Labeler application making the creation of these inventory labels simple. Wasp Labeler was installed when you installed InventoryControl. There are three ways to print labels:

1. On the **Item List**, highlight the item for which you want to print labels, then select the **Print Labels** button.
2. Print the needed number of labels from the **Add Inventory** screen. Each time you add inventory, you can specify the number of labels you want to print.
3. (Only use this method if you also want to edit the label.) From InventoryControl's main menu, click the **Labels** icon. The labels menu appears. Select **Inventory Item** from the labels menu. You can now edit and print your label.

4. USE YOUR MOBILE DEVICE

At this point you can use the InventoryControl interface to create a mobile database, put it on the mobile device, and start using the mobile device. We suggest that the first thing you do with the

mobile device is to take an audit. Please refer to the online help for more details.

Wireless Devices

InventoryControl RF Pro and Enterprise allow you to set up a wireless connection between your mobile device (if it is capable of a wireless connection) and InventoryControl. This allows you to update your InventoryControl database in real time rather than capturing data on the mobile device, then having to sync that data back to the PC (batch process). You can perform all of the basic InventoryControl functions, such as adding, removing, picking, and adjusting inventory. You can also print from the wireless device to any printer/label printer on your network.

5. AUDIT YOUR INVENTORY

Now that your database is set up, you should take an audit of your inventory. This ensures you have not missed an item, miss-labeled an item, or assigned an item to the wrong location. The fastest way to do this is to use your mobile device to scan each piece of inventory. You will need to set up your mobile device prior to performing this step. Please refer to the **Working With Mobile Devices** section of your online help system for assistance setting up, using and syncing your mobile devices. For detailed information on auditing your inventory, please refer to the topic **Auditing Your Inventory** in the online help.

If you have chosen not to install a mobile device, you will need to do this audit manually by physically checking each piece of inventory and comparing against the database.



SECTION 2. **PROFESSIONAL EDITION** **INSTALLATION**

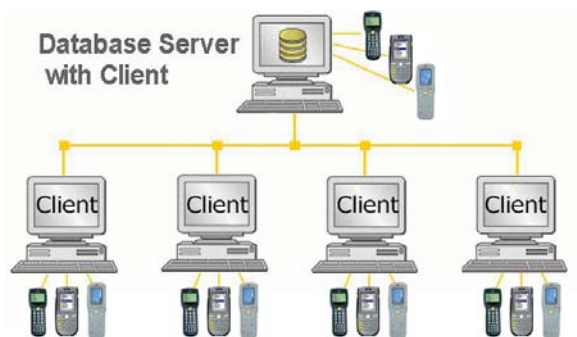
In this guide, when we refer to a client, we are talking about any machine where you want to use InventoryControl's interface to manage your inventory. The database server is a machine that may or may not also be a client where the database is installed. The server should be a computer that is on all the time and is accessible from all machines that you intend to use as clients.

InventoryControl Pro Edition takes advantage of your existing TCP/IP LAN to allow up to five InventoryControl client workstations to access a single database located at the InventoryControl server. The client software may also be installed on the same machine where the InventoryControl server database is installed.

INSTALLATION

InventoryControl Pro includes one server license and five client licenses. InventoryControl Pro Edition may be installed in your choice of these two configurations:





Refer to the diagram above and the hardware requirements below to decide how you will deploy the licenses in your environment.

Minimum Server Configuration	Recommended Server Configuration
1.0+ GHz CPU	2 GHz CPU
2 GB of RAM	4 GB of RAM
10 GB of disk space available	20 GB of disk space available
DVD-ROM drive (for installation only)	
32-bit or 64-bit version of Microsoft® Windows XP (SP3), Vista, Server 2008, Server 2003 or Windows 7	
<i>Wasp recommends installing InventoryControl on Professional or higher versions of all operating systems.</i>	

Minimum Client Configuration	Recommended Client Configuration
750 MHz CPU	2 GHz CPU
1 GB of RAM	2 GB of RAM
10 GB of disk space available	
1,024x768 pixel display with a color depth of at least 256 colors	
DVD-ROM drive (for installation only)	
32-bit or 64-bit version of Microsoft® Windows XP (SP3), Vista, Server 2008, Server 2003 or Windows 7	
<i>Wasp recommends installing InventoryControl on Professional or higher versions of all operating systems.</i>	

Notes:

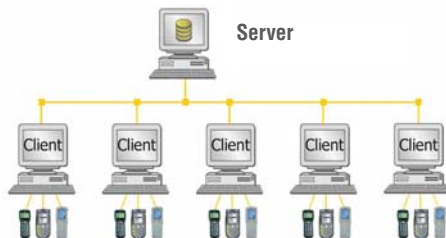
- InventoryControl server and client installation on Microsoft® Windows® 98SE, NT, ME or 2000 machines is not supported.
- InventoryControl clients will not work without connecting to a running InventoryControl server.
- The database server and the windows service will restart automatically every time the computer is rebooted.

On the Select Installation Type screen:

In the Professional/Enterprise Edition, only one computer needs the Database installed. If you have already installed the Database on another computer, un-check the Database install.

<input checked="" type="checkbox"/> Database - Installs SQL 2005 Express and other components needed to connect to the database. <input checked="" type="checkbox"/> Client Tools - Installs components needed to connect to the database.	Description Client Tools - Installs components needed to connect to the database
---	--

When selecting the InventoryControl server configuration, shown below, uncheck the **Client Tools** option and only the database will be installed on this machine.

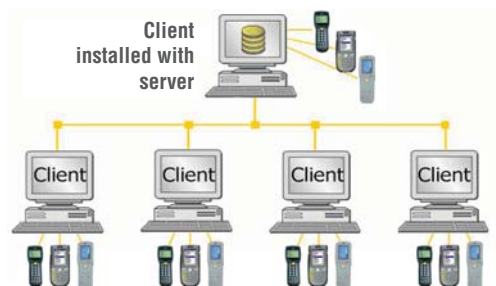


In the Professional/Enterprise Edition, only one computer needs the Database installed. If you have already installed the Database on another computer, un-check the Database install.

<input checked="" type="checkbox"/> Database - Installs SQL 2005 Express and other components needed to connect to the database. <input type="checkbox"/> Client Tools - Installs components needed to connect to the database.	Description Installs Microsoft SQL Server 2005 Express and other components to run the database. It also installs the 'Wasp Database for the asset product.
--	---

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When selecting the InventoryControl server configuration shown below, leave the **Client Tools** and **Database** options selected; then the server and one client will be installed on this machine.



In the Professional/Enterprise Edition, only one computer needs the Database installed. If you have already installed the Database on another computer, un-check the Database install.

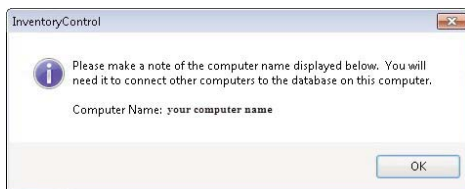
- ☒ Database - Installs SQL 2005 Express and other components
- ☒ Client Tools - Installs components needed to connect to the database

Description

Client Tools - Installs components needed to connect to the database

Remember that there are only five client licenses, so you might want to deselect the **Client Tools** component if you would rather deploy all of your client licenses on machines other than this server machine. If you deselect **Database** here, you will not be installing the server.

The **Computer Name** screen is displayed once the database server install is complete.



Important:

Record your **Computer Name** before clicking the **OK** button. This name must be entered when you perform your **Client Tools** installation. Record your **Computer Name** here:

The **Client Tools** component of InventoryControl Pro Edition can be installed once an InventoryControl Server has been installed and is running. See ***“SECTION 4. Client Installs”*** for instructions.



SECTION 3.

ENTERPRISE EDITION INSTALLATION

In this guide, when we refer to a client, we are talking about any machine where you want to use InventoryControl's interface to manage your inventory. The database server is a machine that may or may not also be a client where the database is installed. The server should be a computer that is on all the time and is accessible from all machines that you intend to use as clients.

InventoryControl Enterprise Edition takes advantage of your existing TCP/IP LAN and your current installation of MS SQL Server or MS SQL Express to allow a number of client workstations to access the InventoryControl database. The client software may optionally be installed on the same machine where the database is installed.

Note: The Enterprise Edition gives you the ability to install your service, database and client all on different machines. If you want to configure your installation using this option, please refer to the Wasp Knowledge Base (www.waspbarcode.com/support) for instructions.

INSTALLATION

InventoryControl Enterprise includes one server license and the ability to connect an unlimited number of clients:



Refer to the diagram above and the hardware requirements below to decide how you will deploy InventoryControl Enterprise in your environment.

Minimum Server Configuration	Recommended Server Configuration
1.0+ GHz CPU	2 GHz CPU
2 GB of RAM	4 GB of RAM
10 GB of disk space available	20 GB of disk space available
DVD-ROM drive (for installation only)	
32-bit or 64-bit version of Microsoft® Windows XP (SP3), Vista, Server 2008, Server 2003 or Windows 7	
<i>Wasp recommends installing InventoryControl on Professional or higher versions of all operating systems.</i>	

Minimum Client Configuration	Recommended Client Configuration
750 MHz CPU	2 GHz CPU
1 GB of RAM	2 GB of RAM
10 GB of disk space available	
1,024x768 pixel display with a color depth of at least 256 colors	
DVD-ROM drive (for installation only)	
32-bit or 64-bit version of Microsoft® Windows XP (SP3), Vista, Server 2008, Server 2003 or Windows 7	
<i>Wasp recommends installing InventoryControl on Professional or higher versions of all operating systems.</i>	

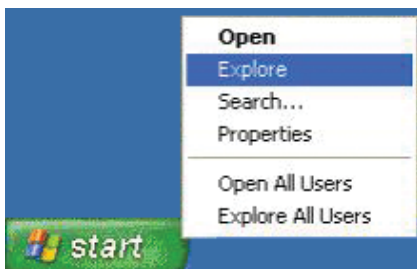
NOTE:

- InventoryControl server and client installation on Microsoft® Windows® 98SE, NT, ME or 2000 machines is not supported.
- InventoryControl clients will not work without connecting to a running InventoryControl server.
- The database server will run automatically every time the computer is rebooted.
- Microsoft .NET Framework 2.0 must be installed on the server before the Enterprise DB Installer will run.

Server Installation Procedures:

Some database administrators would prefer to run the database install scripts manually. We provide all the database creation scripts on the DVD for this purpose, but the order that these scripts are run is critical. We suggest that you review the scripts and then use the following steps to ensure that these scripts are run in the proper order.

1. Place the DVD into the drive on the server that already has Microsoft SQL Server Full Version installed. Cancel the installation if it attempts to run automatically when the DVD is placed in the drive.
2. Right-click on the **Start** icon and click the **Explore** option.



3. Click on the disk drive location containing your installation DVD when the **Windows Explore** window appears.
4. Locate the **EnterpriseDBInstaller** folder and double click on it.
5. Double click on the **InventoryDbInstaller.exe** file.



6. Select the desired login method to use:

- To use **Integrated Security**:
 - Leave the box checked.
- To not use **Integrated Security**:
 - Uncheck check box and enter **Login ID** and **Password**.

After you select the connection method and security credentials, click **OK**.

NOTE: The **Integrated Security** check box is used to specify that SQL Server request a secure (or trusted) connection to SQL Server. SQL Server uses integrated security to establish connections using this data source, regardless of the current security mode at the server. Any login ID or password supplied is ignored. The SQL Server system administrator must have associated your Windows network ID with a SQL Server login ID.

7. Click the **Finish** button when the **Wasp Database Installer** is complete.



Now the server database installation is complete.



SECTION 4.

CLIENT INSTALLS

When the **Select Installation Type** screen is presented, select only the **Client Tools** option.

In the Professional/Enterprise Edition, only one computer needs the Database installed. If you have already installed the Database on another computer, un-check the Database install.

<input type="checkbox"/> Database - Installs SQL 2005 Express and other components <input checked="" type="checkbox"/> Client Tools - Installs components needed to connect to the database	Description Client Tools - Installs components needed to connect to the database
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On the **SQL Server Location** screen:

Enter the computer name of the server in the **Server** field and click the **Next** button. The name of the computer on which the server was installed was displayed on the **Computer Name** screen (see step 12 of the software installation process).

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USING THE INVENTORYCONTROL CLIENTS

In the Professional version, client licenses are "fixed" to a specific PC. After you install a client and run that client, it will connect to the server and register itself with the server. Information about that computer will be stored on the server. Any authorized user can connect from that computer using that one license. If five clients have been installed and registered with the server, and a sixth client is installed, the sixth client will fail to connect because all licenses have been used. Even if none of the other clients are running the application, the sixth machine will be denied a license.

Functions you perform at any InventoryControl PC client machine will impact other users at one of two possible levels, as illustrated in the following table:

Function Performed on a Client	Affects All Users, Everywhere	Affects Any User Who Logs On to this Client	Affects User Who Performed the Function on Every Client
Change Company Information	X		
Restore the database	X		
Import Data	X		
Edit Field Names	X		
Set Default Working Site			X
Change any Option	X		
Change Labeler Labels		X	
Change Report Filters	X		
Mobile Device Database Filter Criteria	X		

SECTION 5. FREQUENTLY ASKED QUESTIONS

FAQ

Q: I get this message when I run InventoryControl: “Input string was not in correct format”

A: Go to **Start → Control Panel → Administrator Tools → Services** and select **Wasp Inventory Windows Services**. Stop the service, wait 10 seconds, then reboot the machine.

Q: What is the **User Name** and **Password** when InventoryControl first runs?

A: The initial **User Name** is Admin and Admin has no password, so just leave the password field blank and click **OK**.

Q: How do I manually start the install if it does not start when I insert the DVD?

A: 1. Right-click on the **Start** icon and click the **Explore** option, or open Windows Explorer.

2. Click on the disk drive location containing your installation DVD to expose the contents.

3. Locate the **CD_Start.exe** program and double click on it. The DVD menu will open. Manually start the installation process by clicking **Install InventoryControl**.

FAQ

Q: What ports are being used by InventoryControl?

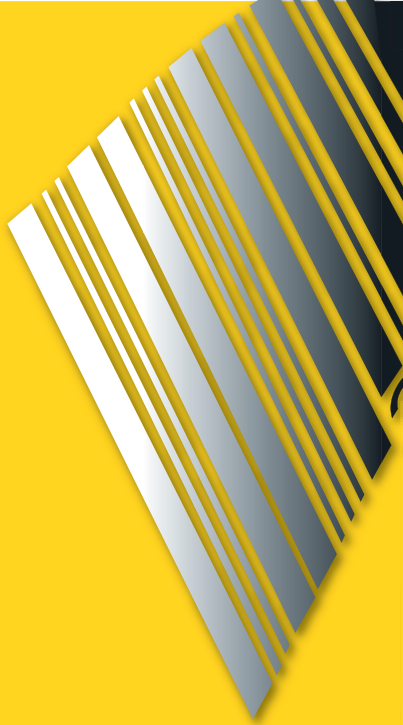
A: By default, InventoryControl uses ports 10004 and 10005. The ports can be changed in case of conflicts. See the Knowledge Base on the Wasp support site at www.waspbarcode.com/support for more details.

Q: How do I get support?

A: Visit our website at www.waspbarcode.com/support for detailed support options.

Q: How do I access online help?

A: You can access the online help by clicking **Help > Contents** from the toolbar, by clicking the **Help** button, or by pressing **F1** on any screen.



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